ANDERSEN

USER GUIDE

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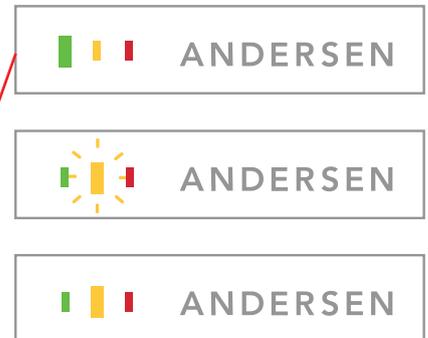**ANDERSEN**
PREMIUM ELECTRIC CAR CHARGEPOINTS

1 How to Start Charging

Ensure Green Power LED is on.
If Green LED is not lit, then go to no.4 Fault Alerts.
If Green LED is on, then lift lid and remove plug.
Unwind the required amount of cable from cable slot.
Plug in cable to car.
Amber flashing LED will appear, telling you it's getting ready to charge.
When flashing Amber LED changes to solid amber, charging has begun.

2 How to End Charge

End vehicle charge.
Disconnect plug from car.
Solid Green light will appear indicating 'Standby' mode.

3 Scheduled Charge

Only some cars have this feature.
Check your car manual to find out if your car supports scheduled charging.
If yes: plug-in and select schedule charge time via your car's onboard display.
Green flashing light indicates charge point is preparing to start a schedule charge.
Green flashing light also indicates your vehicle has ended the charge.

4 Fault Alerts

I see a Red Flashing light - Indicates a fault has occured with the vehicle. You will need to contact your vehicle manufacture service department for further advice and support.

I see a Red Solid light - Indicates a fault with the Andersen A1 charge unit. In this unlikely event please contact the Andersen Care Suport Team on +44 (0)203 865 8165 and we'll get this resolved as soon as possible.

I want to charge but I don't see a green light - Indicates there is no power to the unit. Locate the RCD (under unit) and check that the 'ON' position is selected.
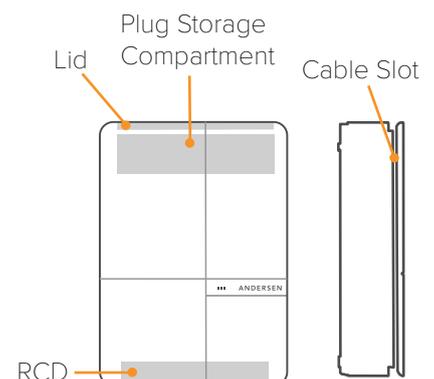

5 Night Time Illumination

Andersen A1 has inbuilt lights located in the Plug Storage Compartment and the Cable Slot. Both Plug Storage Compartment and Cable slot fade up when Plug Storage Lid is opened.
The LEDs gradually reach full brightness after 3 seconds.
When the Plug Storage Lid is closed, illumination automatically switches off after 3 minutes.
If the Plug Storage Lid is left open, illumination automatically switches off after 30 minutes.

Lid
Plug Storage Compartment
Cable Slot
RCD

Contact Us
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